**Focus Group Testing Session**

**Testing phase notes**

**Oisin**

* Looks good.
* Found it easy to use and understand how voice changer and settings features worked.

**Trisha**

* Home page looks well and easy to access.
* Very easy to use & clear what you need to press.

**Pauric**

* Home page is efficient.
* Many features and voice changer is a cool one to have.
* Looks impressive.
* Very nice layout.

**Conclusion**

Users had a clear understanding of what they were looking at during the testing phase meaning this adheres to our UD principles of clear and perceptible information, as well as simple and intuitive to use. Testing was rushed due to users having a bus to catch so adequate time will be provided for the next focus group so I can explain fully and allow users to take their time using the app.

**Discussion Questions**

1. **Usability and Design**

* How easy or difficult did you find navigating the app?

Quite easy. Very clear where the settings and everything you needed to know was. Everyone agreed.

* Were there any features that stood out as particularly useful or unnecessary?

Notifications were useful to know if somebody is at their house.

* Was the design visually appealing and easy to read? If not, what would you change?

It was visually appealing and easy to read which made it easy to navigate through

1. **Features and Functionality**

* Are there any additional features you think would improve the app?

Nothing to improve it is a good website, they agreed it was already feature-rich

1. **Feedback on User Experience**

* Did you feel the app aligned with your needs for home security?

Yes because you can see who’s at your door without going out, which is all you need to know.

* Were there any frustrations or challenges you encountered during testing?

No, the app was well presented

1. **Adherence to Universal Design Principles**

* Do you think the app provided clear and perceptible information (e.g. alerts)? Yes it was clear and precise
* Did you feel the app was flexible and adaptable to your preferences or needs? They all agreed yes
* Was the app simple and intuitive to use? Would it be without prior instructions? Yes it was easy to use and they think they could use it if they hadn’t before

**Discussion Notes**

The discussion felt more like an interview so for the next focus group there should be more group discussion with questions used to keep the discussion ongoing. I will get users to test separately and then put them together to talk about their experience, if talk slows I will then ask a question to keep it ongoing as well as ask them questions about what they are speaking about to gain further insight. To conclude users should be asked if they have any further comments or questions about the app. The next focus group will be of an older demographic, more fitting with our target audience unlike young students. This focus group will also include use of the actual product as it was not fully complete yet so it will be our final testing.